

A TECH-ENABLED MARKETPLACE CONNECTING DRIVERS & VERIFIED TOW OPERATORS



# *FlexTow*

TOWING MADE SIMPLE

EN | Partner Signup Step-By-Step

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# LET'S GET STARTED

## Start Receiving Jobs with FlexTow

You're just a few steps away from activating your operator account

This guide will walk you through:

- Setting up your operator profile
- Adding your tow truck details
- Turning on job notifications
- Starting to receive service requests

Setup takes just a few minutes.

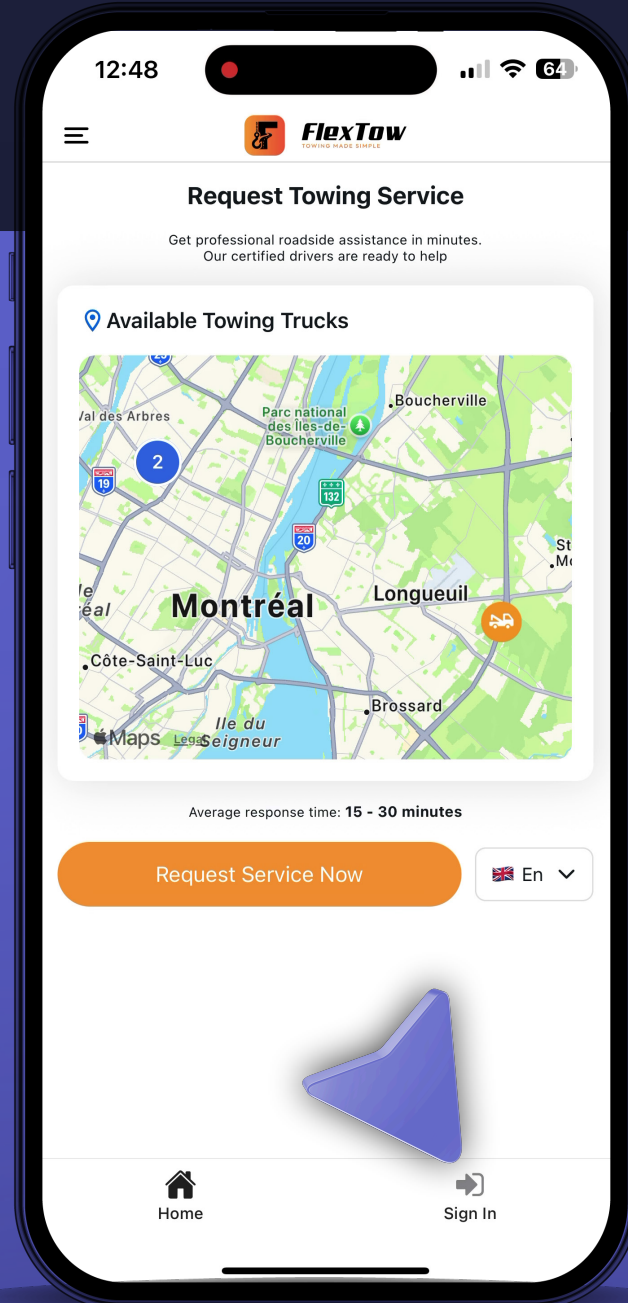
[Let's get started.](#)



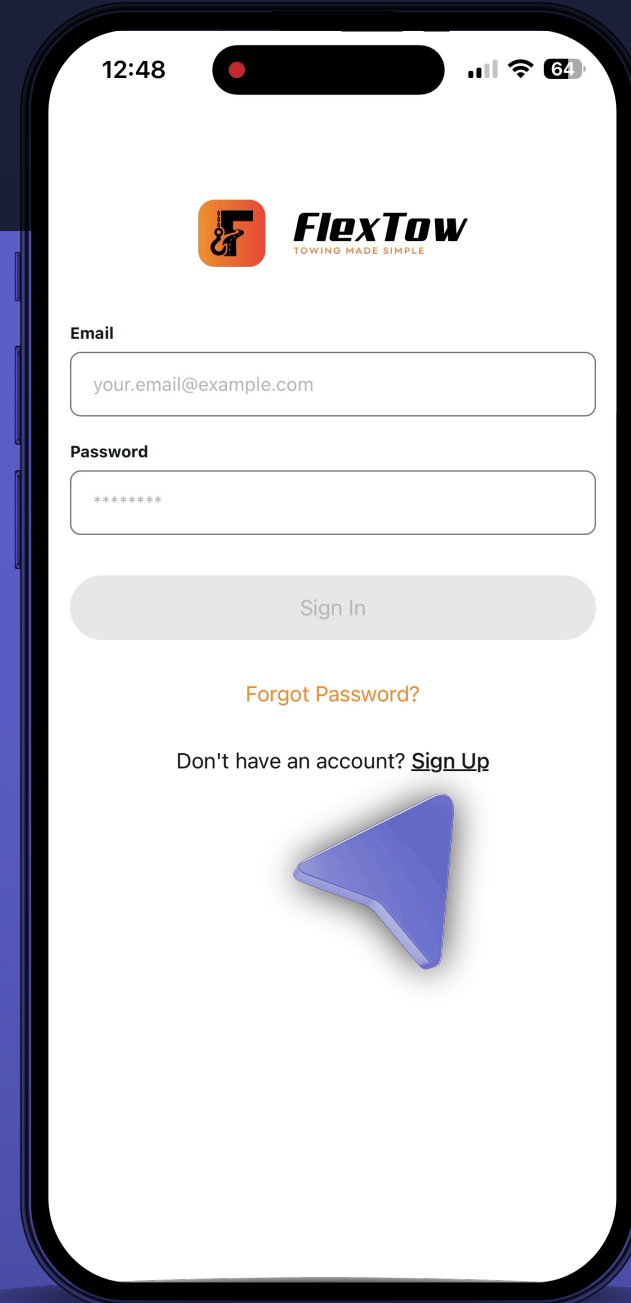
# GETTING STARTED

# SIGN UP

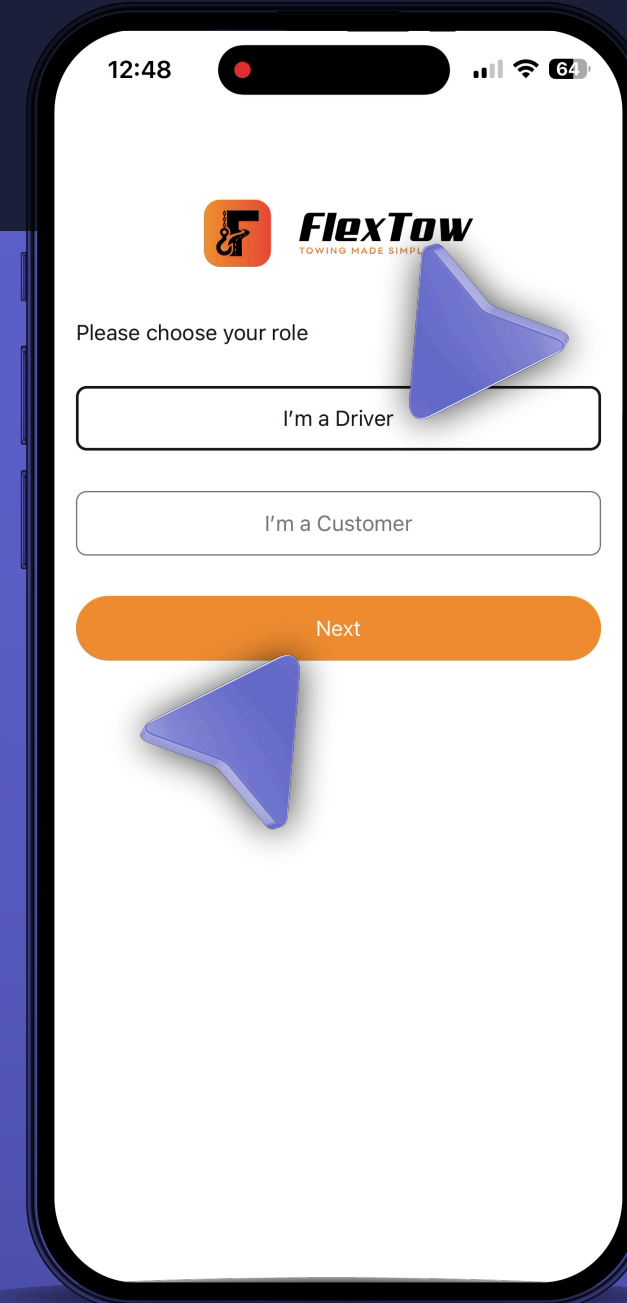
Open the app.  
Press "Sign In".



Press "Sign Up".



Select "I'm a Driver".  
Press "Next".



Fill out your email.  
Set your password.  
Press "Sign Up".



# LICENSE AND REGISTRATION

Press "Add Photo" to add your drivers license.

Choose your upload option.

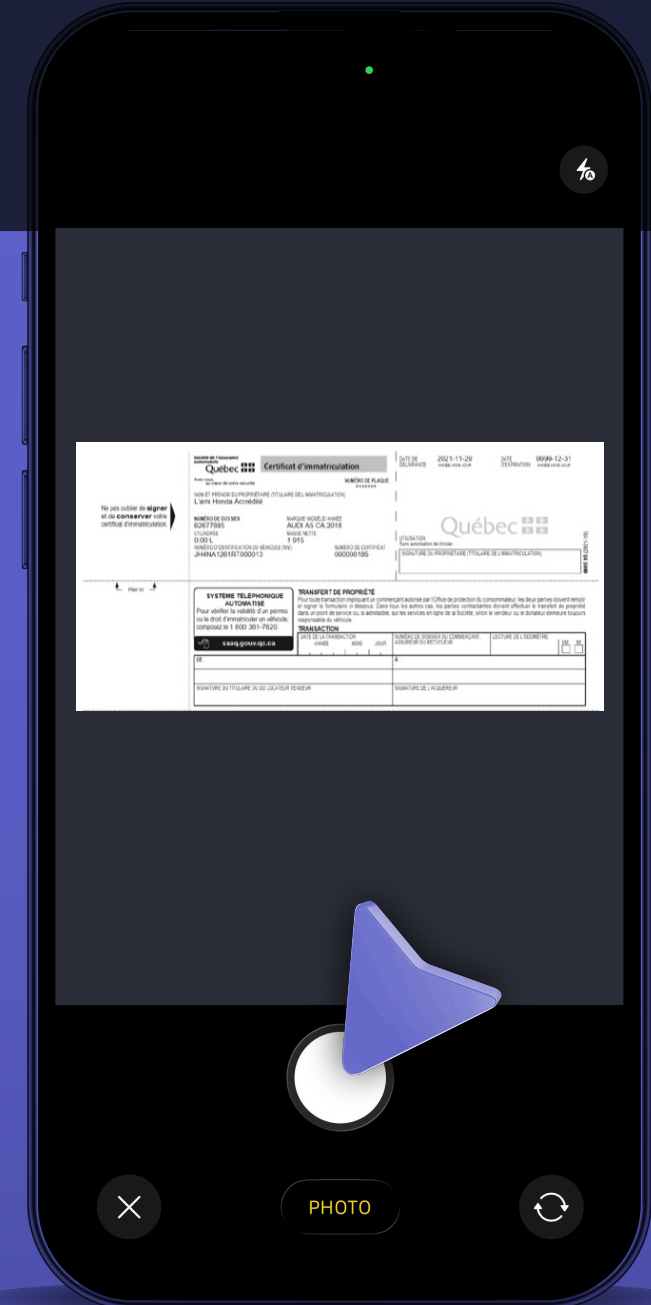
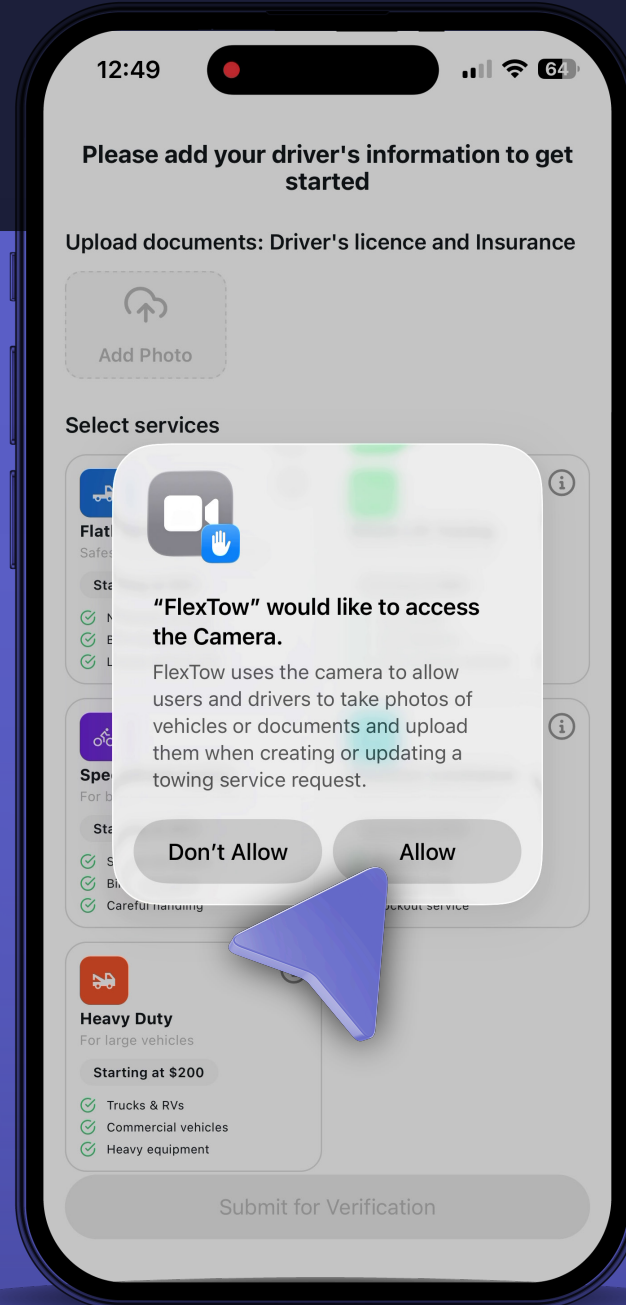
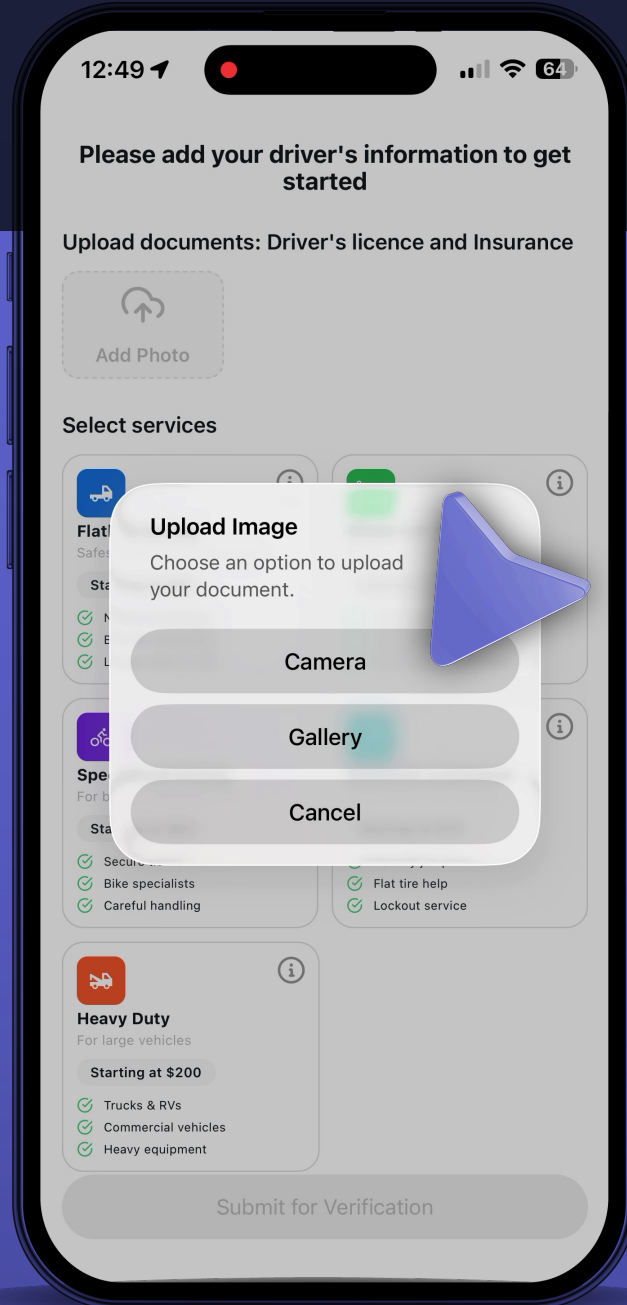
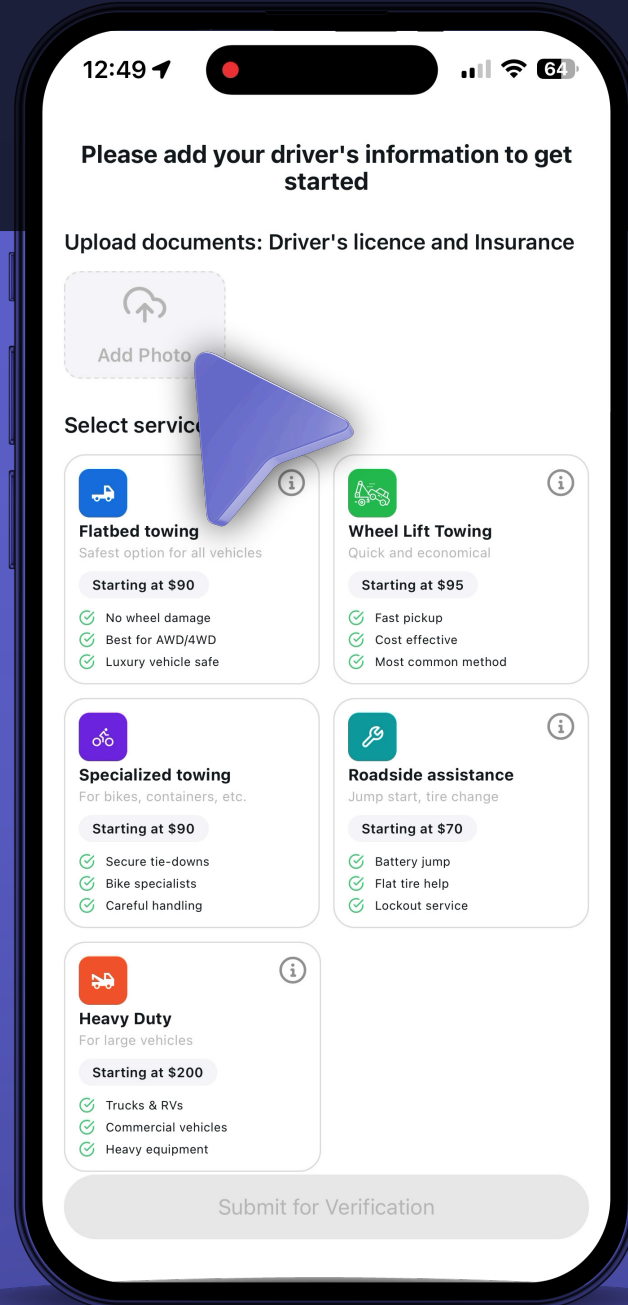
You can either take a photo or upload existing photo from your gallery.

Select "Allow".

Grant permission to your camera or access to your phone's gallery.

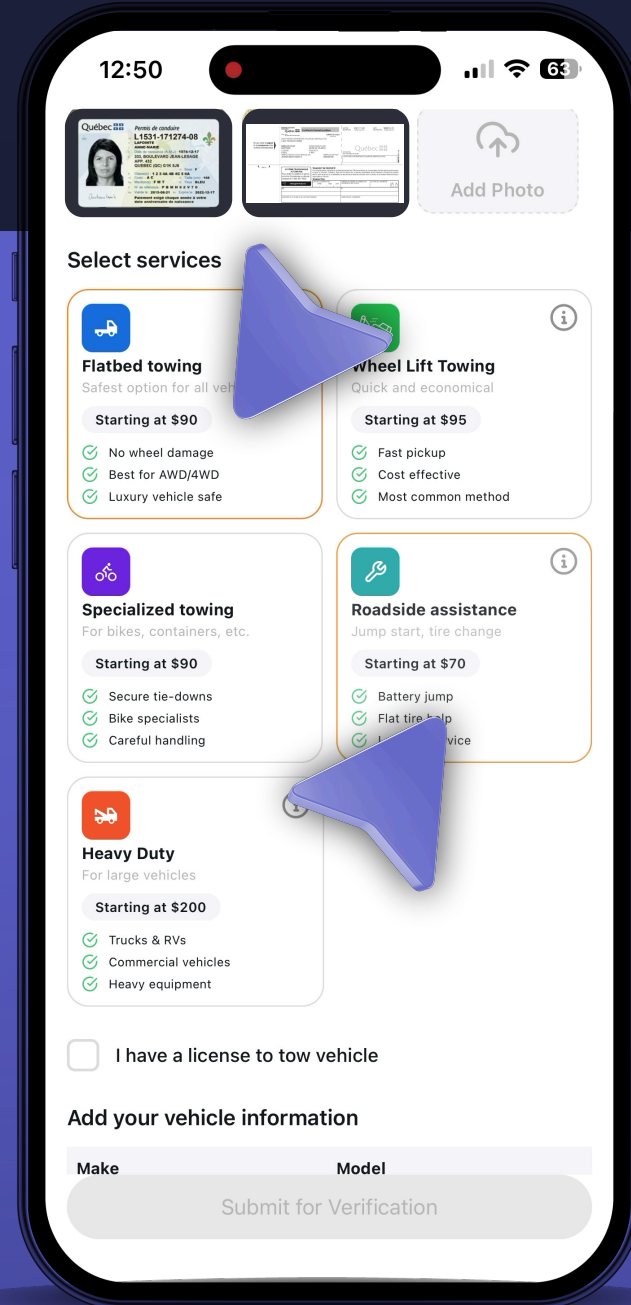
Take a photo of your License.

Repeat the same steps for your registration.



# LICENSE AND REGISTRATION

Once both documents are added, select the services you offer.



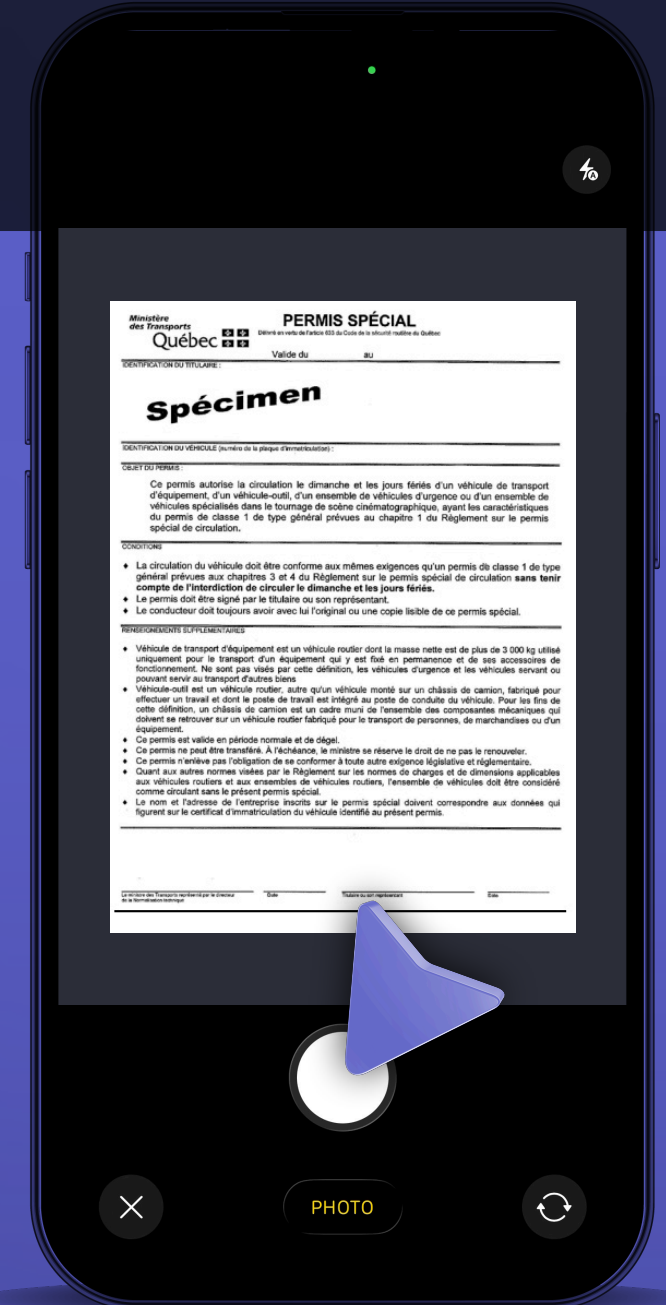
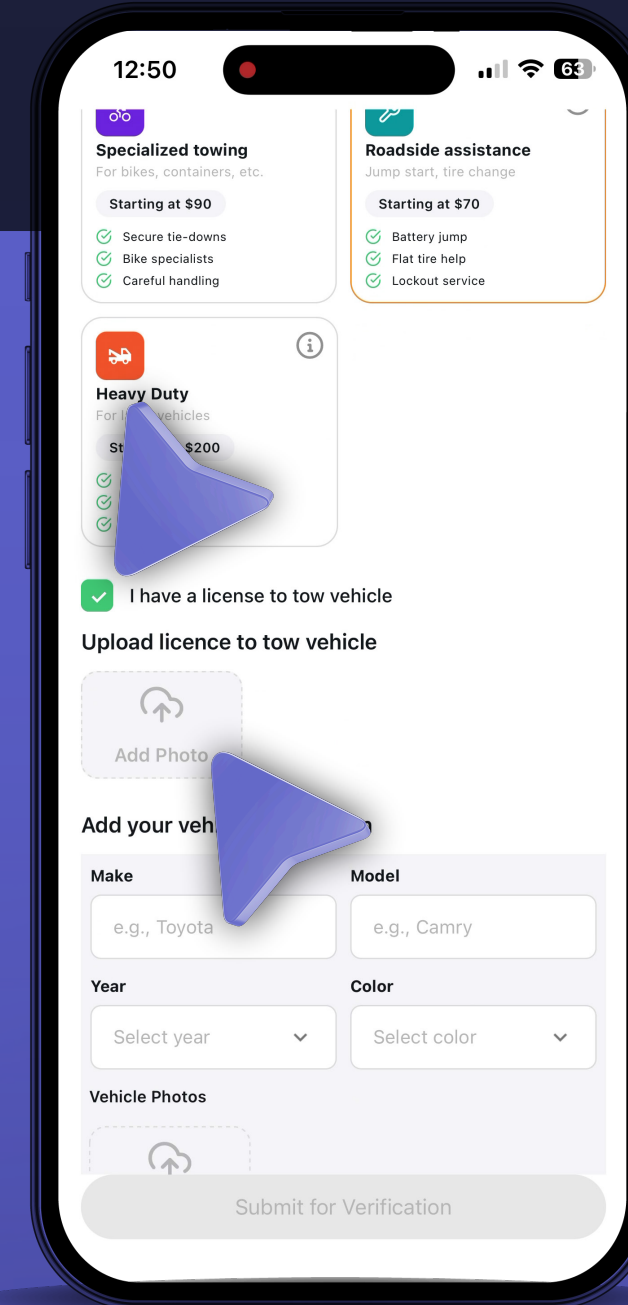
Select "I have a license to tow vehicles". Press "Add Photo".

Take a photo of your Towing License.

## Next step is mandatory if

- You are authorized to perform highway towing
- Perform snow-removal operation towing for the city

If none of that applies to you - skip to next page



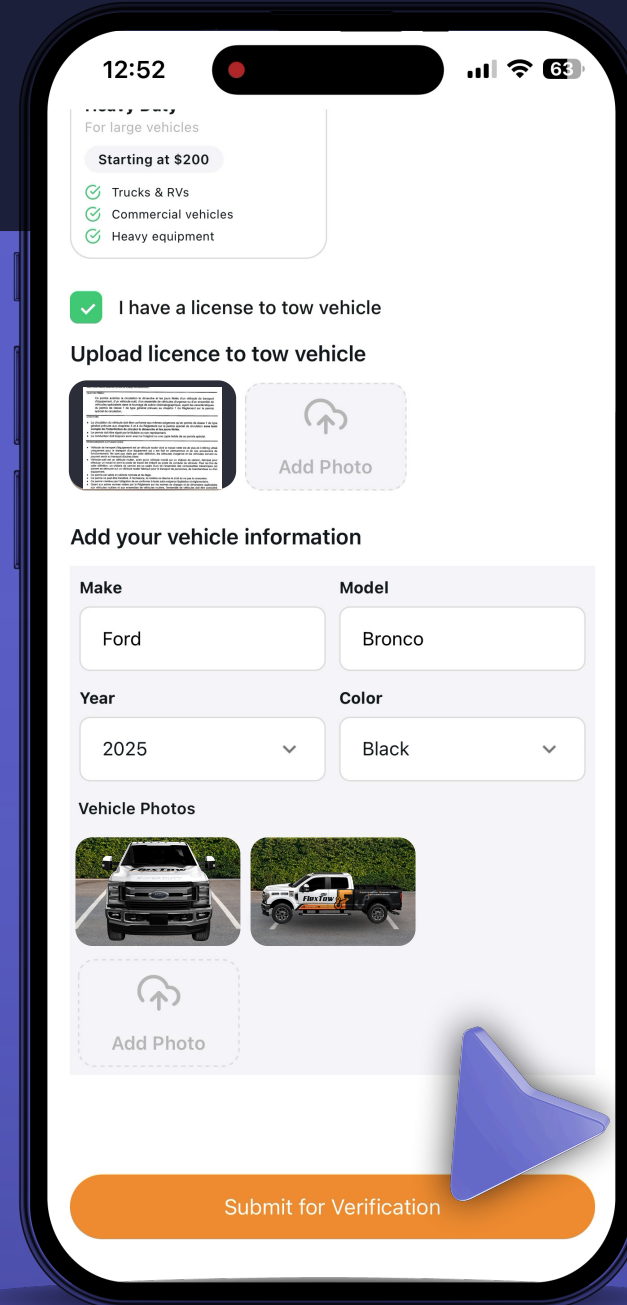
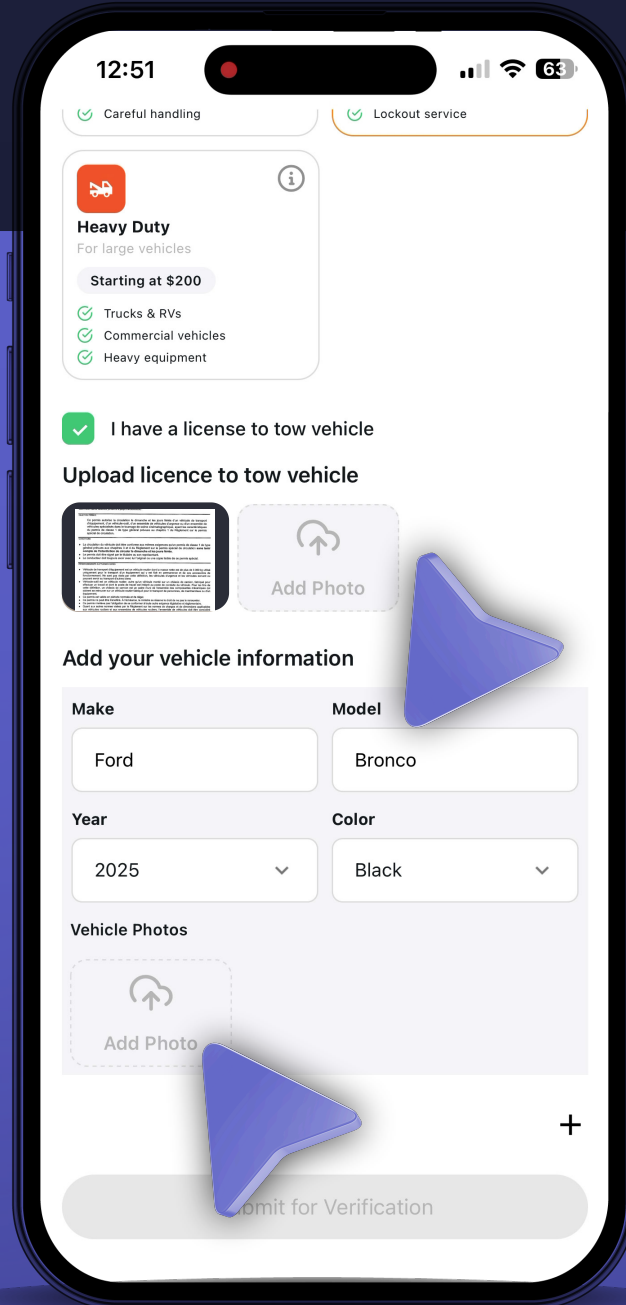
Fill out vehicle information form. Press "Add Photo".

Add a clear photo of the vehicle front.

Add a clear photo of the vehicle side profile.

Press "Submit for verification".

## Show Your Truck at Its Best!



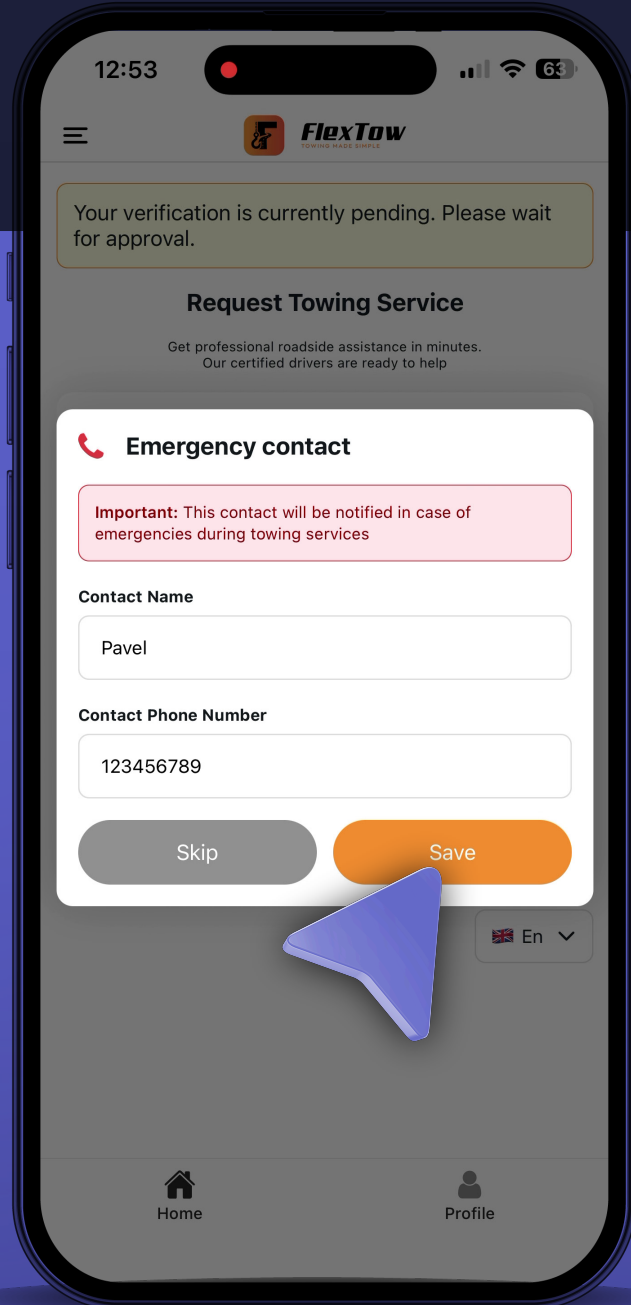
Our Standards:

- Truck fully visible and well lit
- Clean, professional presentation

Clear photos help drivers choose your truck — and recognize you when you arrive.

# EMERGENCY CONTACT

When prompted fill out your emergency contact info.

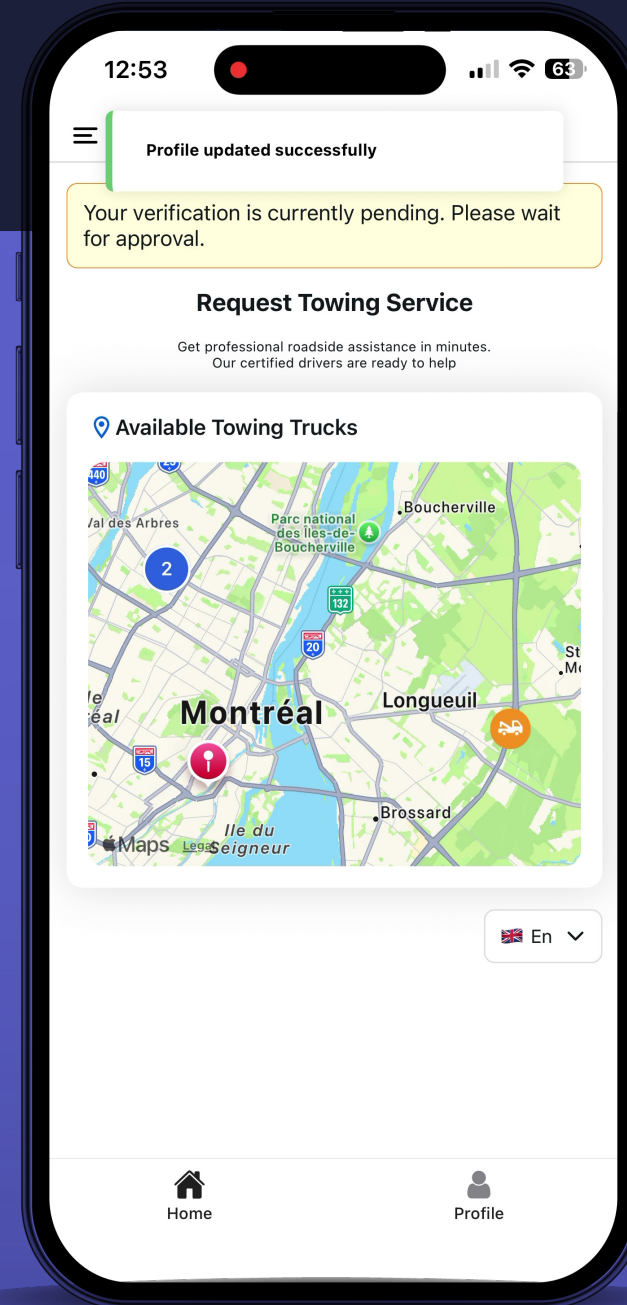


## Because your safety matters.

Your emergency contact allows our team to reach someone you trust if we're unable to contact you during a job or in case of an emergency.

A small step that helps us take better care of our partners.

Congrats - your profile is set up the app.



## Start getting paid.

Connect your Stripe account so you can receive payouts for completed jobs and securely manage your earnings through the app.

It only takes a few minutes and ensures your payments are processed smoothly.

A simple step that gets you ready to start earning.

# CONNECTING YOUR ACCOUNT

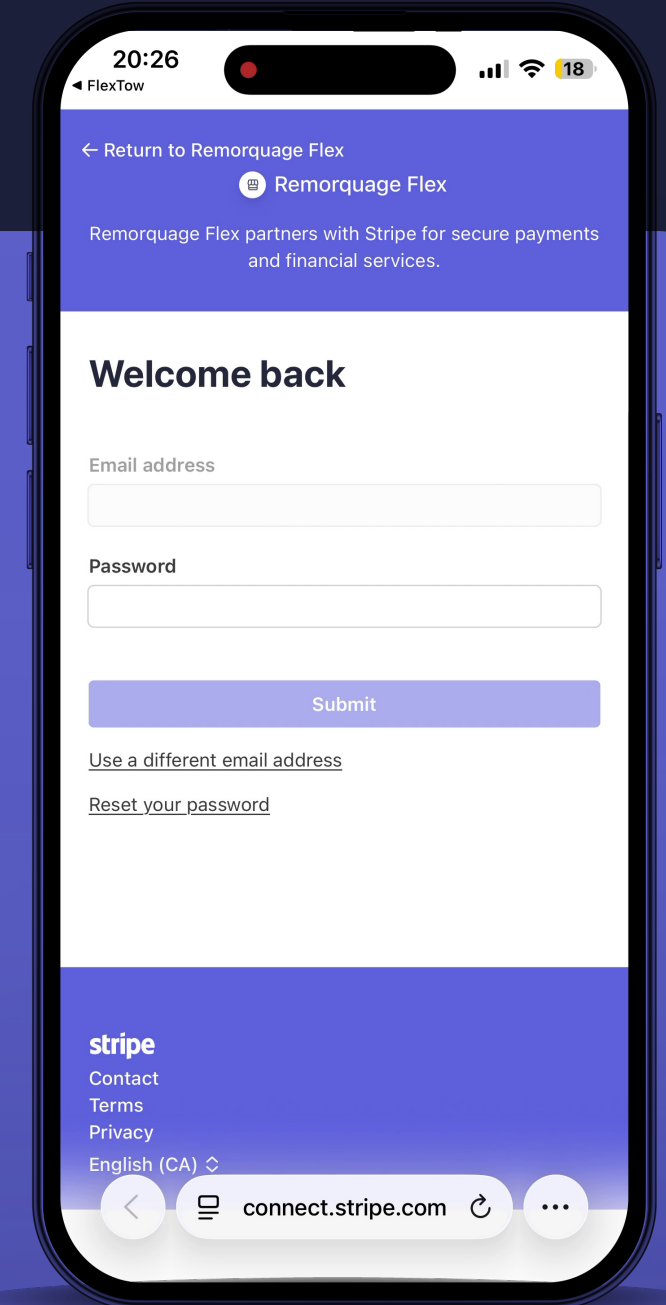
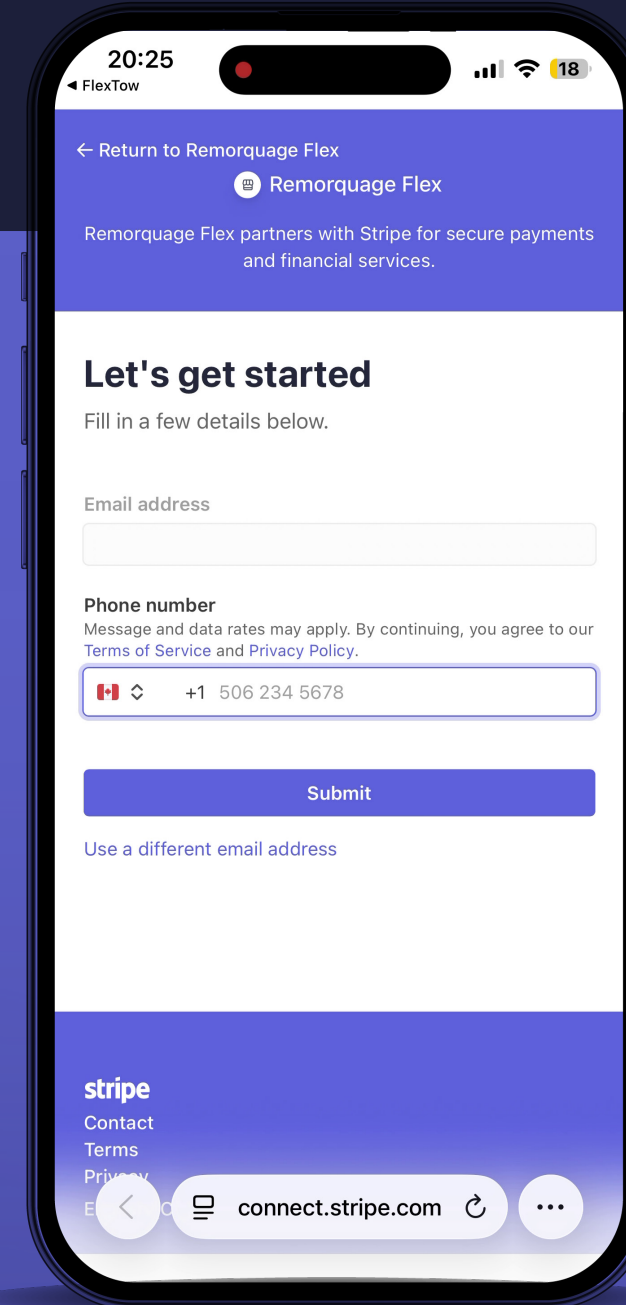
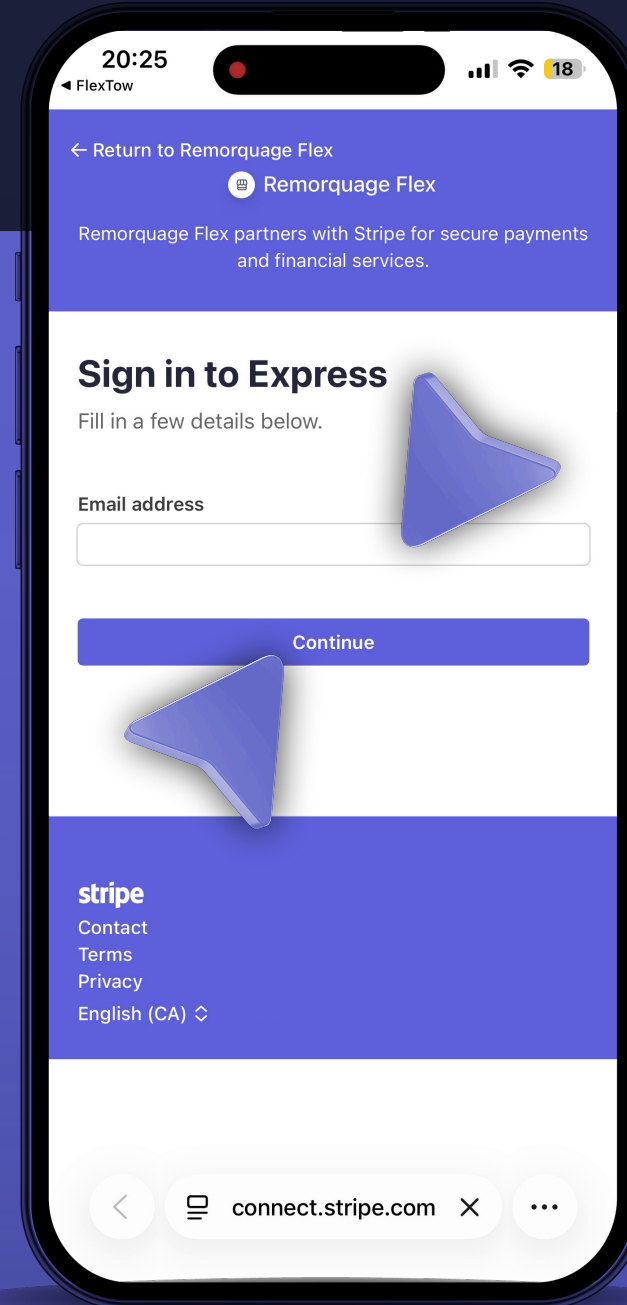
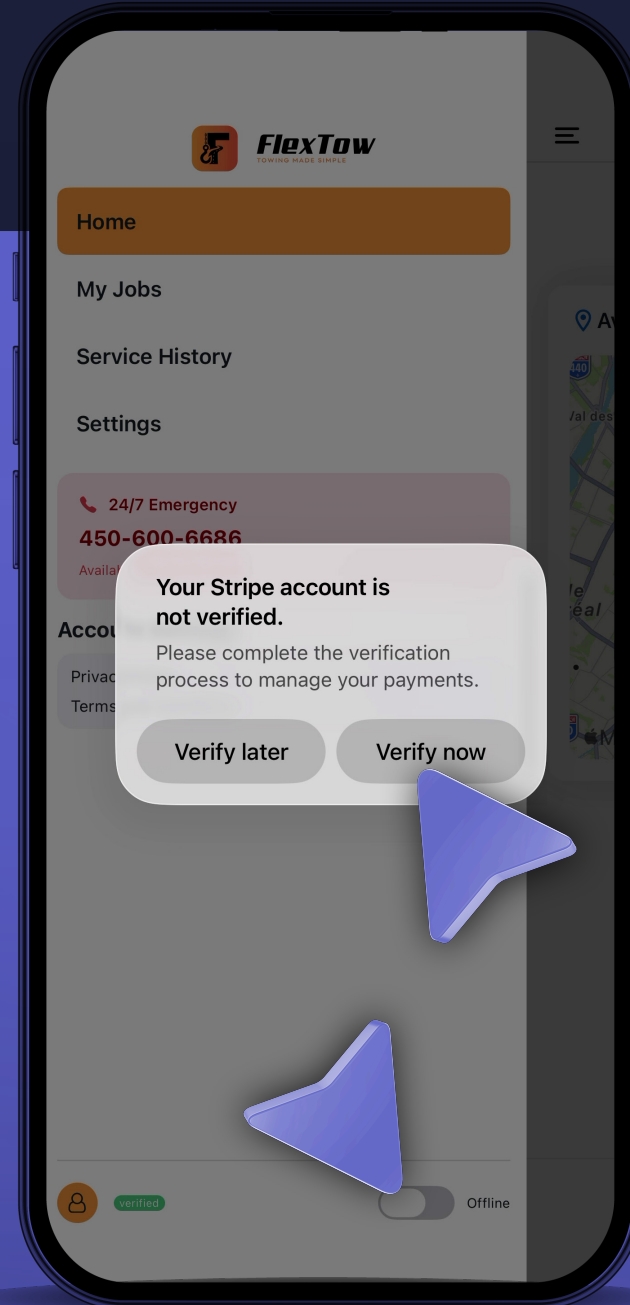
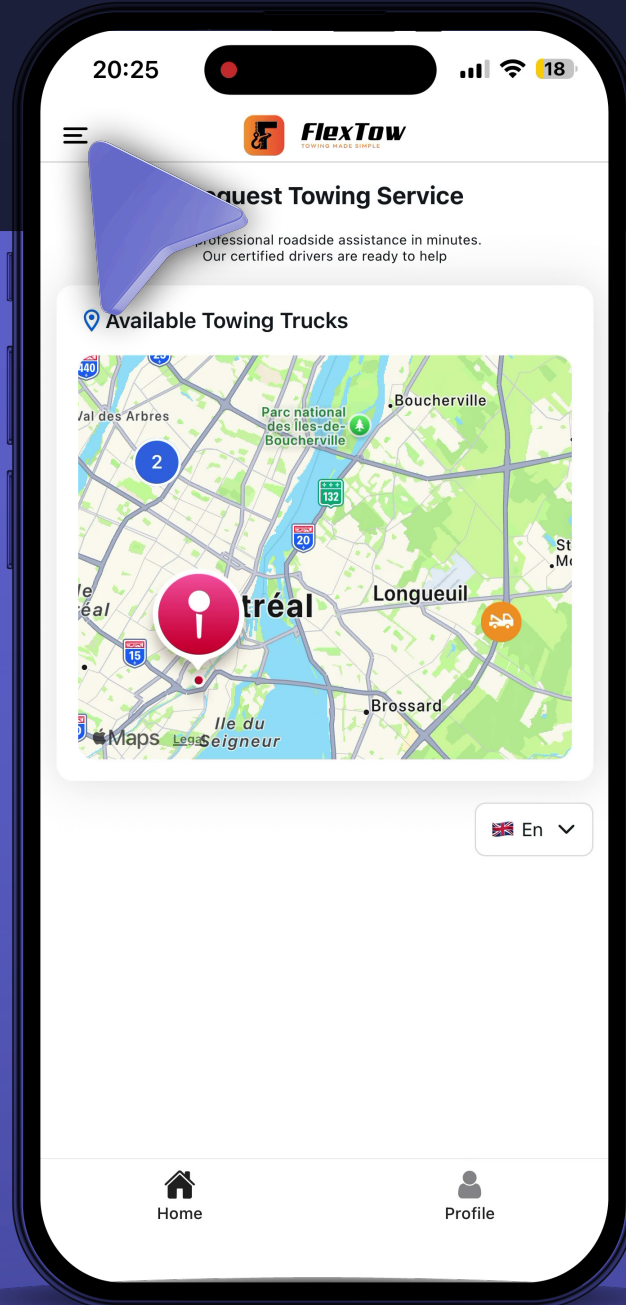
Press on the burger menu icon to access sidebar.

Activate toggle at the bottom. Press "Verify now".

Fill out your email address. Press "Continue".

If you don't have an existing account - you will set it up.

If you do - you will be able to log in.



# SETTING UP PAYOUTS

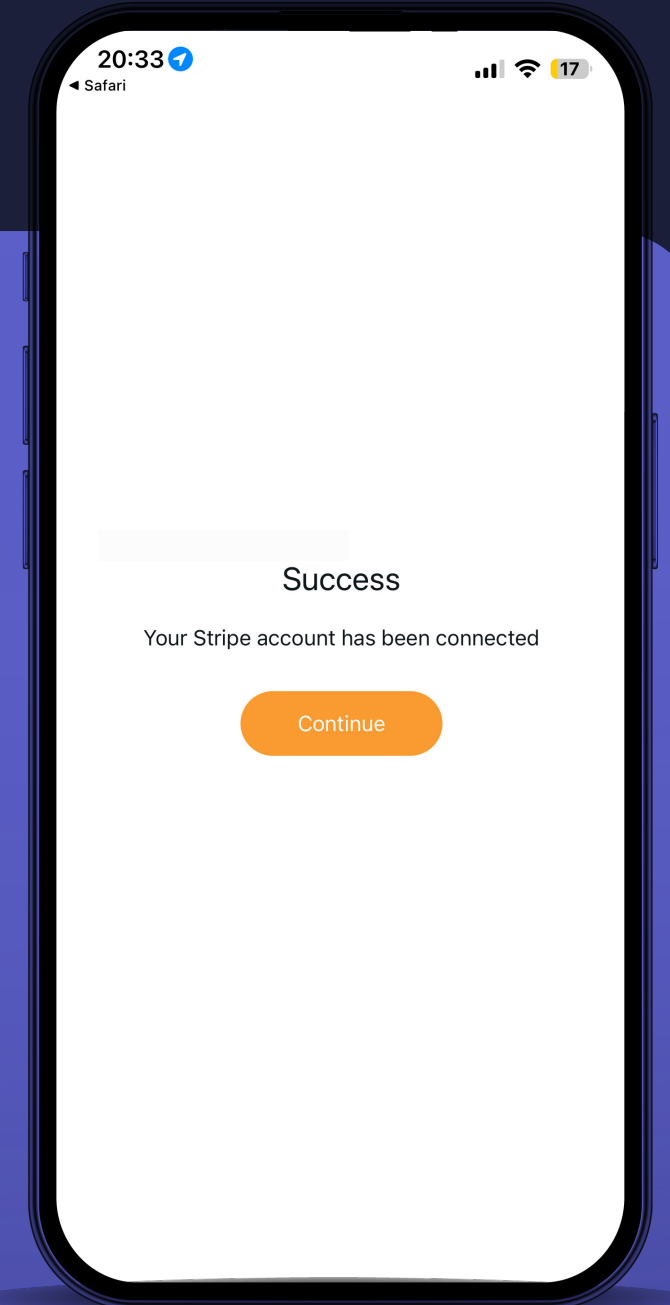
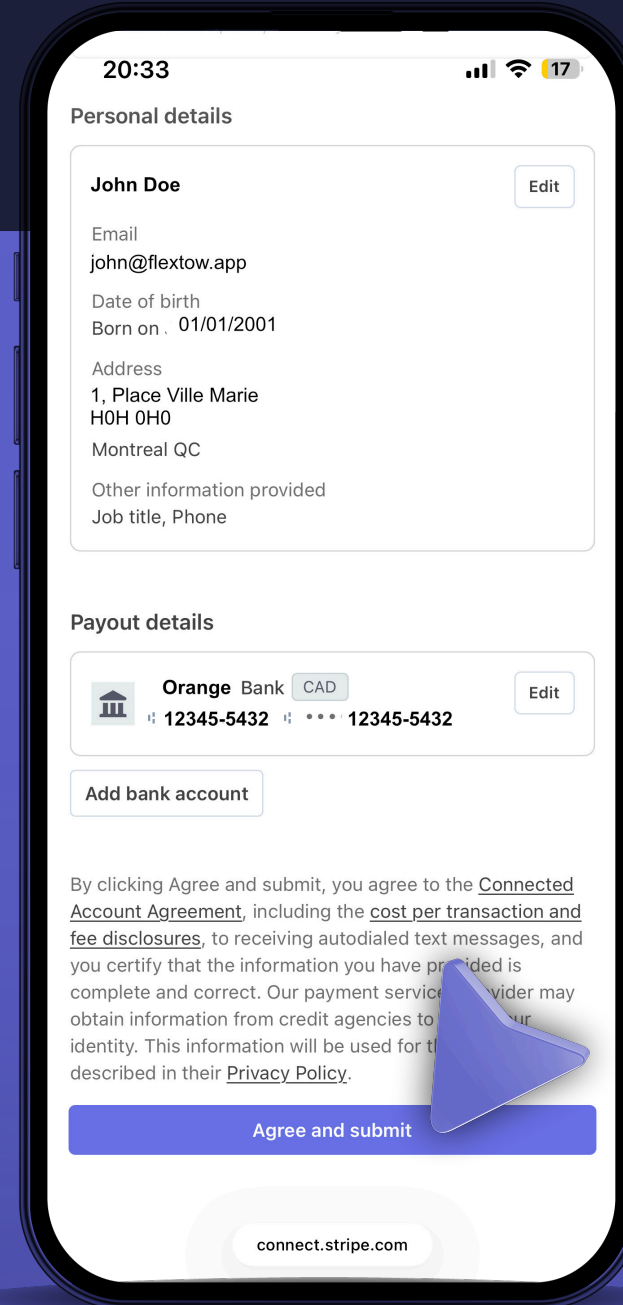
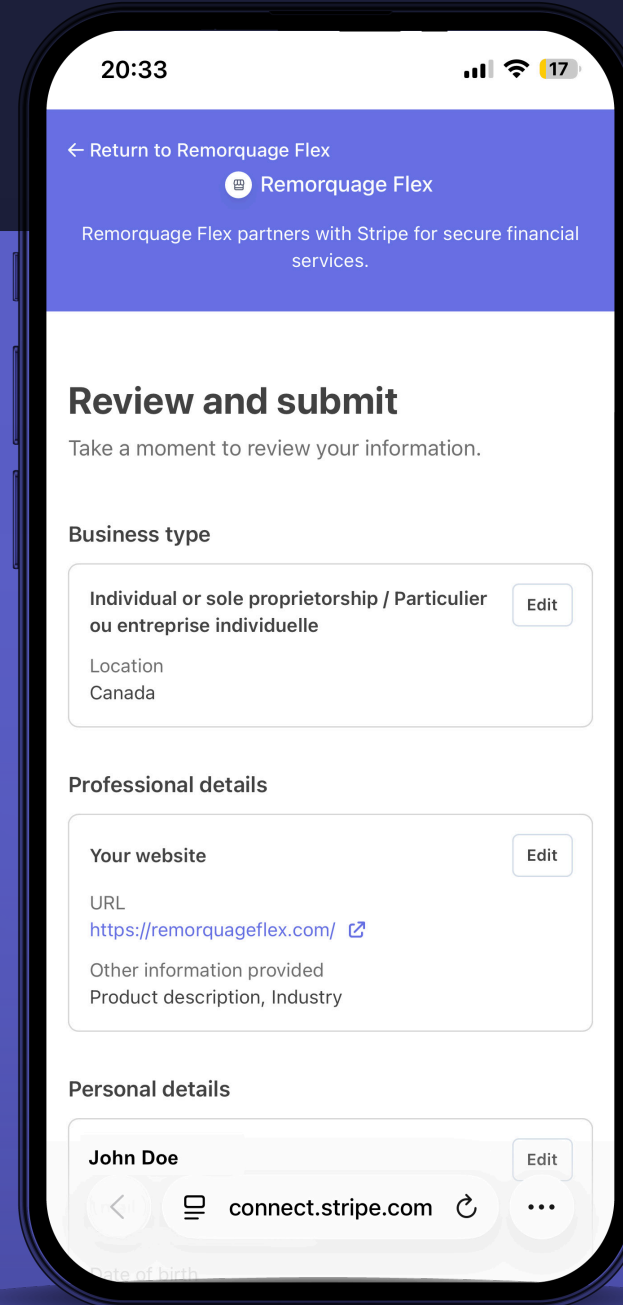
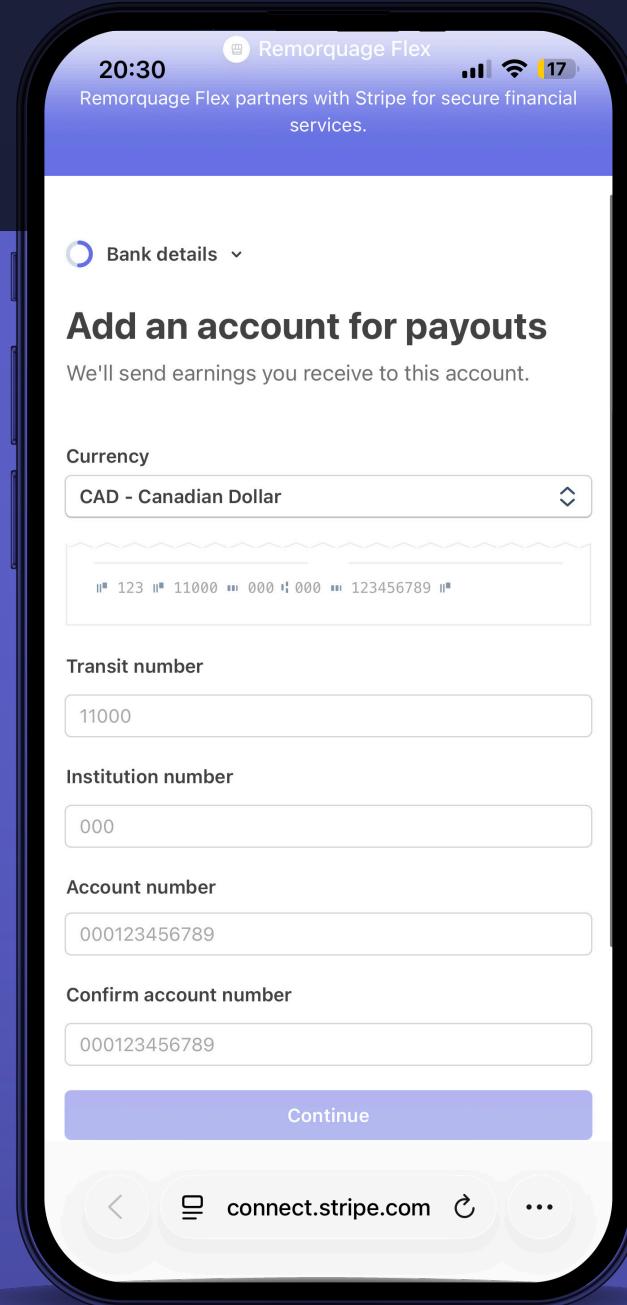
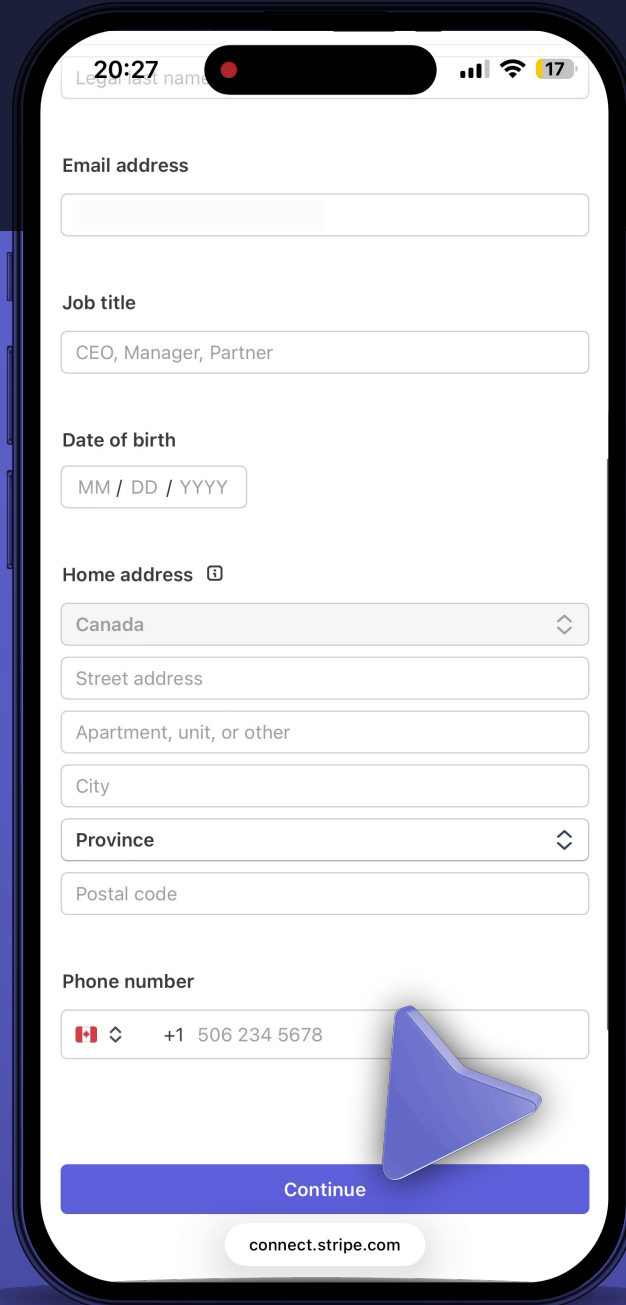
Fill out or verify your personal details.

Fill out your bank account info using a Void Cheque.

Review the details carefully.

Press "Agree and submit".

Congrats - you are all set!

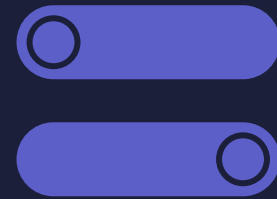


# KEEP FLEXTOW RUNNING SMOOTHLY



## Keep Your Profile Accurate

- Make sure your information is complete and correct.
- Update vehicle details/photos if anything changes
- Accurate details help us process jobs and payouts properly.



## Go Online Only When Ready

- Turn Online only when you're ready to accept and complete jobs.
- Turn Offline if you are:
  - busy with another client
  - not working
  - > 5 minutes away from your tow truck



## Enable App Notifications

- Keep notifications ON so you don't miss job requests or important updates..



## Accept Jobs Quickly

- You'll have 1 minute to accept a request.
- If it expires, customers will be able to chose another operator.

**Be online. Stay ready. Start earning with FlexTow.**

# CONTACTS

***FlexTow***

TOWING MADE SIMPLE

**Our support is one tap away**

[support@flextow.app](mailto:support@flextow.app)

+1-450-600-6686.

3508 1re RUE . SAINT-HUBERT, QC . J3Y 8Y5

